Withdrawal Information

Last updated: November 9, 2026

This information applies to Consumers within the meaning of § 13 BGB who subscribe to Vikunja Cloud.

Instructions on Withdrawal

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us

Konrad Langenberg Software
Willy-Brandt-Allee 31A
23554 Lübeck
Germany
Email: support@vikunja.io

Phone number: +49 451 - 62068099

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an email). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated us your withdrawal from this contract, in comparison with the full coverage of the contract.

Notes

- Vikunja Cloud starts with a free trial. If you withdraw during the trial, nothing has been paid and nothing is owed.
- If the trial has already converted to a paid subscription when you withdraw, we reimburse the payment less the proportionate amount for the days of paid service used until your withdrawal.
- Withdrawal ends the contract; your data is handled as described in section 19 of the Terms of Service.

Model Withdrawal Form

(Complete and return this form only if you wish to withdraw from the contract.)

To:
Konrad Langenberg Software
Willy-Brandt-Allee 31A
23554 Lübeck
Germany
Email: support@vikunja.io

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract for the provision of the following service (*):

Ordered on (*)/received on (*):

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only if this form is notified on paper):

Date:

(*) Delete as appropriate.